

AAM490 Maintenance Resource Management Syllabus

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Office Hours:

Before or after class, or by appointment

Course Description

A general knowledge of the theoretical and practical aspects of the subject and an ability to apply the knowledge. The content includes the need to take human factors into account; Incidents attributable to human factors/human error; Murphy's Law. The course is for the students majored in aviation maintenance management, which is based on the knowledge of management and applied statistics.

Prerequisites

None, ENG110 Preferred

Course Objectives and Outcomes

After successful completion of this course, students will be able to apply the following knowledge gained in this course:

- (a) The applicant should be able to understand the theoretical and fundamentals of the subject.
- (b) The applicant should be able to give a general description of the subject using, as appropriate, typical examples.
- (c) The applicant should be able to use mathematical formula in conjunction with physical laws describing the subject.
- (d) The applicant should be able to read and understand sketches, drawings and schematics describing the subject.
- (e) The applicant should be able to apply his knowledge in a practical manner using detailed procedures.

Course Requirements

- Students are graded on quizzes, written assignments and exams as outlined in the course schedule.
- Students will be required to attend all classes and participate in classroom discussions
- In-class writing projects must be submitted.
- There will be a series of quizzes, three tests and a final examination covering all course material

Required Text(s)

| Text: | Human Factors Aviation Maintenance Technician Certification Series |
|------------|--|
| ISBN: | 13: 9781941144237 |
| Author(s): | Nancy Gold |
| Publisher: | Aircraft Technical Book Company, 2015 |

Required Materials

- Internet connection and computer for research and access to recommended reading and websites
- Standard Microsoft suite of productivity applications

Grading Policy

Grade computation

| Exams and Assignments | Due Date | Percentage |
|-----------------------|----------|------------|
| Test One | | 10 |
| Test Two | | 10 |
| Test Three | | 10 |
| Final Exam | | 70 |
| | TOTAL | 100% |

Grading Scale

| Grade | Numeric Value | Standard |
|-------|---------------|-------------|
| Α | 90-100 | Excellent |
| B+ | 85-89 | |
| В | 80-84 | Good |
| C+ | 75-79 | |
| С | 70-74 | Average |
| D** | 60-69 | Min.Passing |
| F | Below60 | Failure |

Changes to the Syllabus

The instructor reserves the right to modify this syllabus at any time. Such changes will be announced during class meetings. You are responsible for ensuring that your syllabus is current.

Writing Style

Ensure the use of correct, formal or professional English in all papers, assignments, presentations, emails, and discussion items. References must follow the American Psychological Association (APA) style in the body of the paper and at the end in the references sections.

Academic Integrity and Plagiarism

All students are expected to observe the rules and regulations of Vaughn College of Aeronautics and Technology. Academic honesty and ethically appropriate behavior is expected from all students.

The faculty, departments, or division of the College may impose sanctions on students who commit the following academic integrity violations: cheating, plagiarism, obtaining unfair advantage, forgery of transcripts, and other related acts. Sanctions may include a "0" or failing grade on the assignment, a failing grade for the course, suspension, or dismissal from the College. For the full text of the policy on academic integrity see Academic Dishonesty Policy in your Vaughn College Catalog. Also consult the APA Manual for more general academic, legal and ethical guidelines.

To avoid plagiarism follow these guidelines:

- 1. If you use someone else's words put quotation marks around them and credit the source.
- 2. If you paraphrase someone else's words, or use their ideas in your own words, credit the source.
- 3. Examine APA Manual and Vaughn College's guidelines.
- 4. <u>If you are not sure about copying, or have any concerns at all, please ask!</u> <u>Contact your instructor for help!</u>

An additional article on how to avoid plagiarism and improve the originality of your paper is included in the Resources section.

Course Policies

Refer to the course policies section in Sakai and in your catalog for more information of Vaughn College's academic and student support services policies and procedures, including academic assistance, academic honesty, disability support services, absences and lateness, discrimination and harassment.

Course Schedule for Jian Qiao University Students

| Day | Topics | Test |
|--------|--|------|
| Week 1 | The pear model of human factors in maintenance | |

| Week 1 | Incidents related to human factors | Test one |
|--------|---|------------|
| Week 2 | Case study:Nose wheel jammed on Dash-8 | |
| Week 2 | Case study: failure to pressurize after outflow calve left in open position | Test two |
| Week 3 | Case study:main wheel incorrectly fitted | |
| Week 3 | Case study:torch left in nose wheel steering cable run | Test three |
| Week 4 | Murphy's law | Final Exam |

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